



April 1, 2010

Dear Valued Customer:

We wanted to take the opportunity to write you about some exciting changes going on at US Home Protect and US Pest. As many of you know, we have provided mold prevention, spray foam insulation, closed crawlspace renovations, pest control, and termite prevention to you and many others in the area for the past five years. It has been a sincere pleasure to service your needs and we have enjoyed our interactions with you.

Due to our continued growth in this market and others, it has become necessary to place the leadership of our two service divisions in more capable hands. Several months ago the construction division (US Home Protect) was placed in the hands of a seasoned industry veteran with resources in many states to service the needs of our contractors and today we want to let you know that in order to provide you with superior service and coverage, ***US Pest has merged with Terminix Service, Inc. to maintain and service your termite and pest control needs.***

The friendly faces who many of you see and hear from with each service, will be joining *Terminix Service* so that your valuable account information and preferences will be preserved through this transition. Even though you may notice a change in uniforms, logos, and color of vehicles, the friendly faces and high standard of service you expect will still be here.

Terminix Service, Inc. is a family-owned franchise and operates throughout the entire state of South Carolina, western North Carolina, and in several counties around Augusta, Georgia. Terminix has achieved much success but nothing more important than the satisfaction of tens of thousands of customers throughout its operation area. As a result, you will benefit by having the resources, and reliability of Terminix added to your previous benefits of being a US Pest customer.

We appreciate your understanding and assistance as we make this transition. *US Pest/Terminix Service* is here to provide you with continuity of service from a reliable company, to protect your property, your health, and your environment from pest & termite infestations. You may reach us at (843) 884-3216 or 1-800-TERMINIX. To learn more about *Terminix Service, Inc.*, please visit TrustTerminix.com.

We thank you for your patronage and your friendship!

Best Regards,

Managing Member
US Pest and Environmental Services, LLC

Low Country Region Manager
Terminix Service, Inc.